

## GROUP ARRANGEMENTS

*This document contains important information on the conditions that apply to group arrangements in Humphrey's Restaurants.*

### **Dinner**

Groups up to 15 people can choose from all dishes on our menu. For groups of 15 people or more, or for groups who wish to have an all-inclusive arrangement, we offer a group menu. This group menu will be sent to you in advance by the restaurant. We work with a group menu in relation to the capacity of our kitchen, the length of time it takes to serve the dishes and to ensure an optimal quality guarantee.

- A vegan option does not appear as a standard choice on this menu. However, we will, of course, offer a suitable alternative to guests who wish for this option. Please let us know in advance how many guests will require a vegan meal.
- Furthermore, we also take account of special dietary needs and allergies. Please inform us beforehand.

### **All-inclusive arrangement**

For groups of 15 or more, we offer the option of choosing an all-inclusive package. We have three variations to choose from:

#### **Basic all-inclusive arrangement 'light'**

- Artisan bread + aioli
- A 2-course menu, with choice of main course (incl. fries, salad and apple compote) + dessert from our group menu
- Soft drinks, beer or house wines
- Coffee/tea are **not** included

#### *Conditions for this arrangement*

- This package is available for groups of at least 15 people.
- The menu offers a choice of 3 main dishes and 3 desserts.
- The menu choice of the entire group should be passed on to the relevant restaurant by 12 noon on the day of booking at the latest.
- The packages are not valid in combination with other promotions and discounts.
- The duration of the package is 2 hours.
- Reservation is required.

#### **Basic all-inclusive arrangement**

- A three-course menu, with choice of dishes from the group menu (incl. artisan bread + aioli, fries, salad and apple compote)
- Soft drinks, beer or house wine
- Coffee or tea

#### **Luxury all-inclusive arrangement**

- A three-course menu, with choice of dishes from the group menu (incl. artisan bread + aioli, fries, salad and apple compote)
- Soft drinks, multiple draft and bottled beer (under €6) and a choice of all wines sold per glass (under €7.50)
- Coffee or tea

### *Conditions for these arrangements*

- These arrangements are available for groups of at least 15 people.
- If the group consists of less than 15 people, there is a surcharge of € 1,- per missing guest.
- The menu offers a choice of 3 starters, 3 main courses and 3 desserts.
- Drinks outside the above assortment can of course be ordered, at an additional cost.
- The packages are not valid in combination with other promotions and discounts.
- The duration of the package is 2.5 hours.\*
- Reservations are required.
- Note! Please find enclosed the detailed applicable group terms and conditions.

\*The duration of both arrangements may be extended at an extra charge.

### **How to take an option**

It is possible to make an optional booking. We will hold this booking for you for a maximum of three weeks, after which it will automatically expire. If other parties wish to make a definite booking, you will be given a maximum of 24 hours to confirm your booking.

### **Payment terms**

Due to our limited pin capacity, it is unfortunately not possible to pay the bill for larger parties separately per person. Payment options are: cash, pin or credit card (we accept Visa, Master Card and American Express). Companies and organisations also have the possibility of dining on account. (See details in the text below.)

### **Payment on account**

Dining on account is only possible for companies and organisations that are established in the Netherlands. There will be a one-off administration fee of €15. The cost for e-invoicing is €25. Please send us an e-mail with the correct invoice details for the organisation, together with the cost centre or reference number.

On the evening of your dinner, we expect to receive a visiting card from the person who is authorised to sign the bill. If this is not possible, we will make a copy of his or her passport or ID card. This will be destroyed when the bill has been settled.

### **Changes in the number of guests**

In case you arrive with fewer guests, a deviation of a maximum of 10% of the total reserved number of guests is permitted. Any other cancellations will be charged to your account.

### **Cancellation conditions**

Under the uniform conditions laid down by the Royal Dutch Hotel & Catering Association (KHN), we will charge the following percentages of the value of the booking in event of cancellation by the guest.

More than 14 days before the reservation	0%
14 days or less, but more than 7 days before the reservation	25%
7 days or less before the reservation	50%
3 days or less before the reservation	75%

### **Further provisions**

Under the uniform conditions for the Hotel & Catering Association, the following rules apply:

1. Guests are obliged to comply with the Catering Establishment's code of conduct and to follow all reasonable instructions given by the Catering Establishment. These reasonable instructions may be issued verbally. Refusing to comply with these instructions may lead to a ban on access to the restaurant.
2. Guests are obliged to cooperate with reasonable requests made by the establishment in the exercise of its legal duties concerning safety, identification, food safety/hygiene, alcohol consumption and nuisance restriction.

3. If, due to inappropriate behaviour of the guest (whether or not caused by alcohol or drug abuse), damage to property occurs, extra cleaning is necessary or other inconveniences are caused, we reserve the right to charge extra for this depending on the nature and extent of the situation.
4. Speeches, decorations and other changes to the interior of the premises are only permitted in consultation with the managers.

We hope that we have provided you with sufficient information. Would you like to receive more information on these arrangements or adapted menus for group dinners? Please do not hesitate to contact us. We would be delighted to help you organise an enjoyable evening that is tailor-made to suit your needs!